

The only data we receive from your smart meter are your meter readings, supply numbers and meter serial numbers. We will only share this information (and no personal information), with the following organisations, if necessary:

- **energy industry partners** - these are the people that help us deliver energy to your home
- **market regulators** - we'll do this when we're required to under regulations
- **law enforcement bodies** - if necessary to protect against fraud or aid criminal investigations.

If we ever need to share your data with anyone else, we'll contact you to let you know.

## Your rights and choices

### The key facts

- Smart meters are being installed in every home in Great Britain between now and 2024. Your energy supplier will tell you when they plan to install your smart meter between now and then,
- The Government is overseeing the rollout of smart meters and has set out the rules for the management and use of data collected from your smart meters.
- Your Energy Supplier will continue to hold your personal details on your account

### What's new?

- Smart meters record more information than current gas and electricity meters. They will store the amount of energy you have used in each 30 minute period
- Your energy supplier will collect meter readings remotely
- You can choose how much of this information you share with your energy supplier
- If you do nothing your supplier can collect a daily meter read

### The choices you can make

- How much data your energy supplier collects from your smart meter, e.g. monthly, daily or half-hourly meter reads
- Whether your supplier shares details about your energy consumption with other organisations;
- Whether your supplier can use your meter reads for sales and marketing purposes;
- How you can access information about your energy use and get the most benefit from it
- Once you have made your choice on any of these, you can change your mind at any time

### Any other questions?

Please contact Good Energy if you would like more information on the following:

- The smart meter roll-out
- Making use of your smart meter data
- How your data will be used and who it will be shared with
- Making any of the choices above
- Any other questions about your data you might have



You can get in touch with Good Energy by emailing [hello@goodenergy.co.uk](mailto:hello@goodenergy.co.uk)



For independent advice about your rights and choices relating to your personal information, contact The Information Commissioner's Office at [www.ico.org.uk](http://www.ico.org.uk) or by calling the ICO Helpline on **0303 123 1113**.